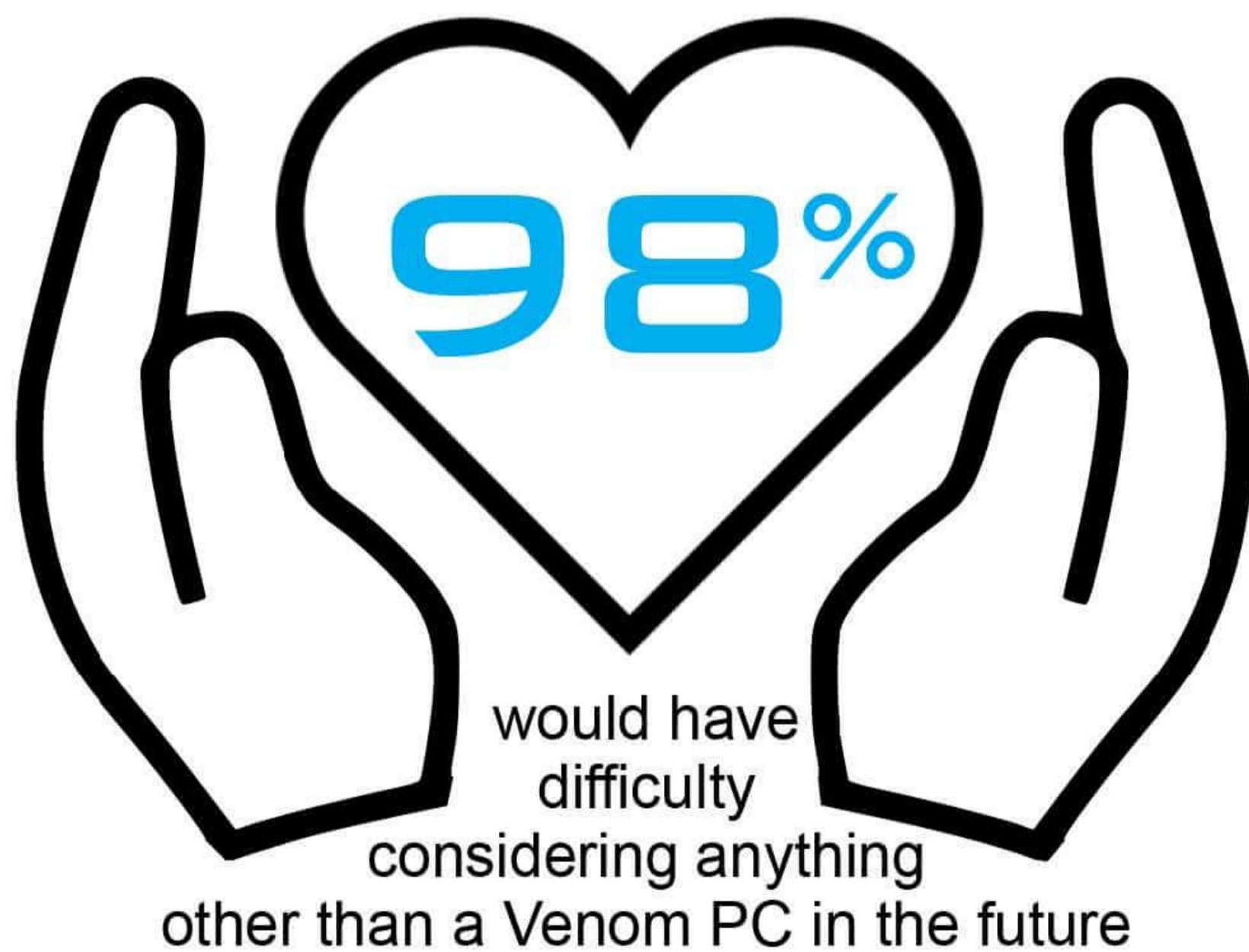
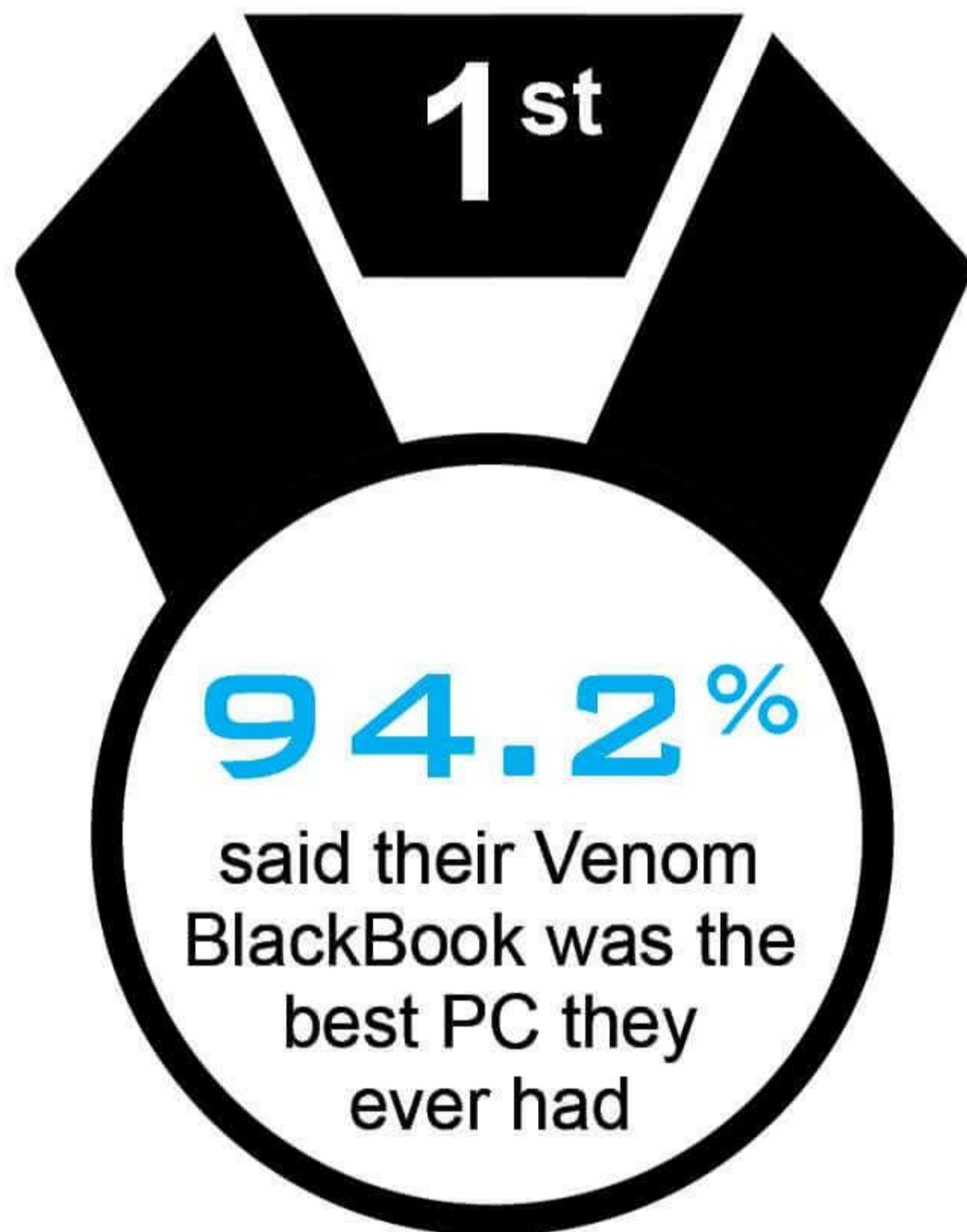
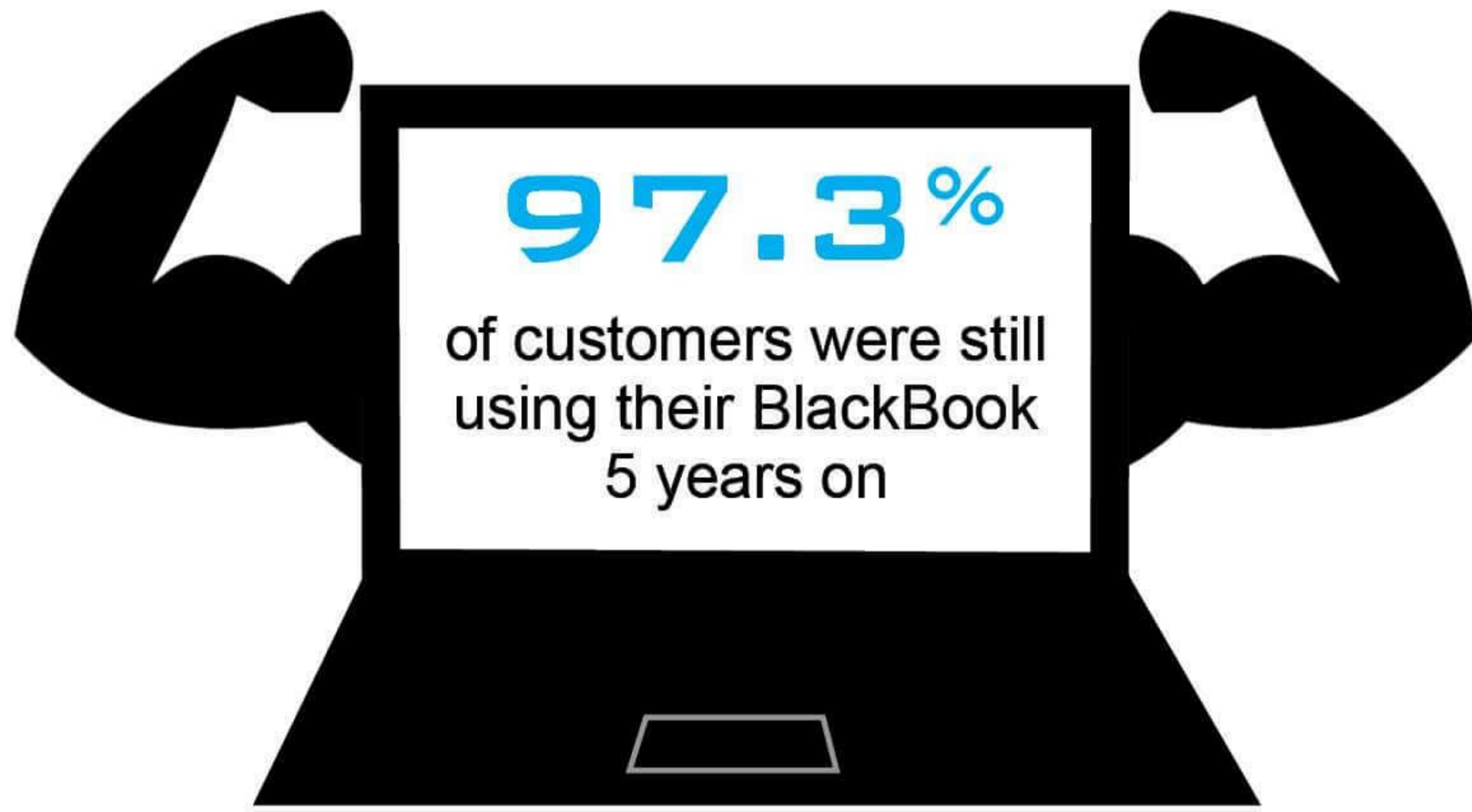
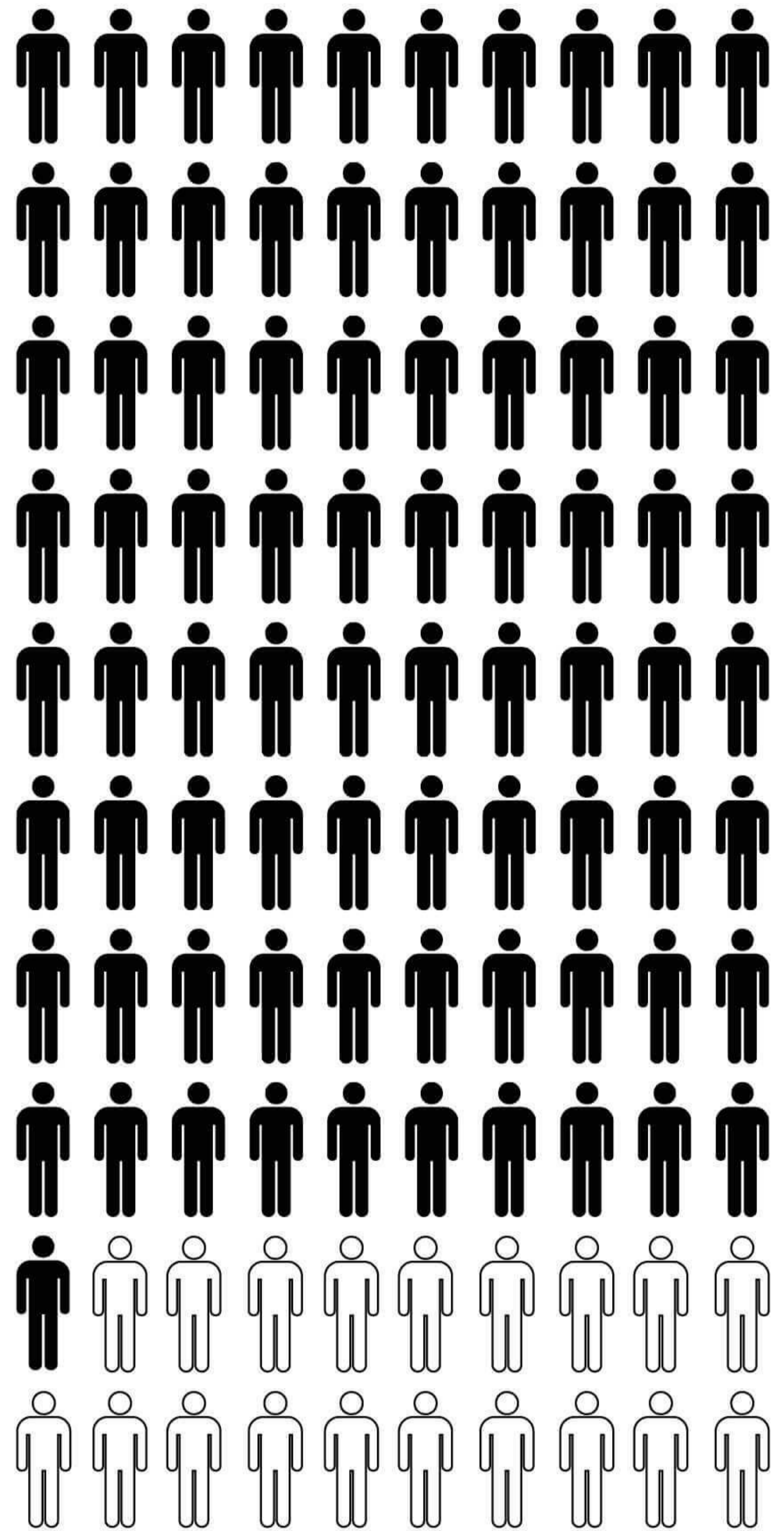


# VENOM CUSTOMER SURVEY 5 YEARS ON 2020



## Prevention is better than cure

**81%** of customers over 5 years never needed support



## Of the 19% that needed support

**91%** were very happy with the support received

Sample represents 10,000 customers based on a margin of error of 5% and a confidence level of 95%. 370 registered and verified Venom BlackBook customers were surveyed over the phone and online. Survey was conducted 5 years or more after purchasing a Venom BlackBook.